

BGFMA STRATEGIC DEVELOPMENT MAP

Members and Stakeholders

1. Systematic services focused at the professional development and career growth of BGFMA members.
2. Educate the public and promote facility management importance and role as profession and sector of the economy.
3. Maximize BGFMA membership and enhance the reputation and collective influence of the association.
4. Represent and protect effectively its members' interests to executive and legislative branches of government, as well as at the NGO sector.

Internal Processes

5. Deliver high quality and value organizational services.
6. Optimize proactively association administrative capacity.

Financial Perspective

7. Sustainable financing of BGFMA activities.
8. Exercise precise and transparent fiduciary control in raising and spending financial funds.

Learning and Growth

9. Develop organizational culture based on leading values: creativity, engagement, initiative and personal responsibility.
10. Establish BGFMA as facility management information and resource center in Southeast Europe.

Professional
Community

International
Activity

ΦMF
FM Standards &
Leading Practices

Public Sector
FM

Strategic Areas of Development



Mission

Represent, protect and support professional facility management

Objectives

BGFMA supplies strategic leadership and operational support for the facility management sector development by providing professional services, resources and business growth opportunities to its members. BGFMA serves the association members by elevating and popularizing the FM profession through: education and training; certification; dissemination and validation of professional standards, research; lobbying and support of leading business practices.